**CRITERION 5** 

5.1 Student Support

Student Support and Progression

Details of Student grievances including sexual harassment and ragging cases

## DETAILS OF STUDENT GRIEVANCES INCLUDING SEXUAL HARASSMENT AND RAGGING CASES

- All the committees have redressed the grievance as per the time duration specified in the policy document
- They generate the report and submit the same to the Head of the Institution.

Committee	2021 – 22	2020 – 21	2019 – 20	2018 – 19	2017 – 18
Ragging	NIL	NIL	NIL	NIL	NIL
Internal Complaints	NIL	NIL	NIL	NIL	NIL
Grievance & Student Welfare	29	43	41	26	23

## Student Grievances and their Redressal from various committees 2021 – 22

S.N	o Grievance	Measures Taken	
	Student Welfare Committe	ee meeting held on 07.10.2021	
1.	Placement Training for Final year IT students in core subject is needed	HoD / IT provide necessary training.	
2.	Online theory classes may be conducted.	After completing the lab courses, theory classes will be conducted.	
3.	Comprehensive Engineering Aptitude Test may be conducted.	As per the students' suggestion, Aptitude Test conducted in the end of the 6th semester.	
4.	More Library Books are needed for the Departments of Agriculture and Biotechnology.	The Thraman is asked to increase the library	
5.	The Department Library should be kept open in CSE Department.	Department Library is open available at CSF Department during working hours from 9.30 a.m to 4.15 p.m.	
6.	Separate place for Irrigation Lab is needed.	HoD / Agri arranged proper lab facility.	
	Student Welfare Committee	meeting held on 21.12.2021	
7. Common mail ID may be created for Internal Complaints Committee so that students can send their grievances.		intercom@sethu.ac.in Mail ID is created for Internal complaints	
8.	Department wise committee may be formed for girl students to redress their grievances.	Department wise committee formed for girl students	
9.	Suggestion box may be kept for girls separately in some place	Suggestion box kept at various place.	
Information about Sports for girls should be informed to all the girls and special transport may be provided in the evenings.		The girls students are advised to stay in the hostel during sports events.	

Boys and girls should be counseled separately to behave in the mixed environment.	Boys and Girls counseled separately
Boys should not be allowed to stay in the classrooms during lunch breaks	Circular issued
Separate Dispensary is needed for girls.	Dispensary arranged for girls.
In Xerox section boys are standing the girls side also. Two computers may be made available in the Xerox section so that boys don't come to the girls side.	Instruction provided and separate systems for boys and girls provided.
Lady faculty members should be friendly.	Lady faculty members are informed to be friendly with the girl students to redress grievance of girl students.
Girls are pushed by boys in the City bus in the evenings. Securities may help the girl students for boarding the bus.	Boys are counselled and they are asked to make way for the girl students to board the buses.  Proper instruction given to Securities.
City buses do not stop in front of the College because SIT boys always travel in the footboard even if space is available inside and they don't give room for girls to board the bus.	Requisition letter to TNSTC for additional buses, Girls special bus and also for properly stopping the buses at the college has been sent. Boys are also counseled.
Restrooms to be cleaned at least thrice a day.	Instruction given to housekeeping department to clean the toilet.
In restrooms taps are not working and doors are not proper.	Instructions are given for proper maintenance of taps and doors.
Drinking water is not available in many places during breaks. It must be ensured that drinking water is available in all places during the breaks.	Instruction given and water supply available at all time.
Dust bins may be provided in the classrooms by collecting money from students.	Dust bins provided in all classrooms.
Martial arts may be taught to girl students for self-defense.	Martial arts arranged to girl students for self-defense.
Student Welfare Committee	meeting held on 26.04.2022
	Instruction given to Housekeeping section and
	separately to behave in the mixed environment.  Boys should not be allowed to stay in the classrooms during lunch breaks  Separate Dispensary is needed for girls.  In Xerox section boys are standing the girls side also. Two computers may be made available in the Xerox section so that boys don't come to the girls side.  Lady faculty members should be friendly.  Girls are pushed by boys in the City bus in the evenings. Securities may help the girl students for boarding the bus.  City buses do not stop in front of the College because SIT boys always travel in the footboard even if space is available inside and they don't give room for girls to board the bus.  Restrooms to be cleaned at least thrice a day.  In restrooms taps are not working and doors are not proper.  Drinking water is not available in many places during breaks. It must be ensured that drinking water is available in all places during the breaks.  Dust bins may be provided in the classrooms by collecting money from students.  Martial arts may be taught to girl students for self-defense.

24.	Taps are not working	Intimated to Civil Supervisor and the taps are working properly.
25.	Benches needs to be painted	Intimated to Department of Mechanical Engg. for painting.
26.	Wifi connection	Instruction given to System Network Administration section and Wifi connectivity is provided.
27.	Buses are not stopping at the Bus stop	Written letter is submitted to TNSTC officials.
28.	Drinking Water near second gate	Drinking water outlet is available near secon gate.
29.	Water Doctor not working	The problem is rectified and its working.



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